

GENERAL EXCHANGE TARIFF  
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 30 (T)  
8th Revised Page 1  
Cancels 7th Revised Page 1

OPERATOR SERVICES CHARGES

A. LOCAL DIRECTORY ASSISTANCE SERVICE (T)

1. General

In addition to providing telephone directories to all Local Exchange Service subscribers, the Telephone Company furnishes Local Directory Assistance Service upon request whereby customers may obtain assistance in determining telephone numbers, names, directory addresses and zip codes. (T)

The rates set forth below apply when customers of the Telephone Company request assistance in determining telephone numbers of customers who are located in the same local service area. (T)

Local Directory Assistance Service allows a subscriber to provide a name to get a telephone number, zip code and/or directory address. (T)

Local Directory Assistance Service does not provide the telephone number, name, address or zip code for a nonpublished listing. However, this information will be provided in those situations where a customer's listing is not in the directory and the customer is not specifically paying for nonpublished service. (T)

Directory Assistance Call Completion Service is included as part of Local Directory Assistance Service at no additional charge. Directory Assistance Call Completion Service provides Local Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services Switch (OSS). Toll, message, or local usage charges as a result of Directory Assistance Call Completion Service will be applicable. Section 30, Paragraph D provides additional information regarding Directory Assistance Call Completion Service. (C)

Wide Area Telecommunications Service (OutWATS) customers are subject to the rates and regulations applicable to non-residence customers in this tariff. (C)

(M)

(M)

Some material previously on this page is now in Section 30, Page 2.

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D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio



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CINCINNATI BELL TELEPHONE COMPANY LLC

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9th Revised Page 2  
Cancels 8th Revised Page 2

OPERATOR SERVICES CHARGES

A. LOCAL DIRECTORY ASSISTANCE SERVICE (Continued) (T)

2. Application of Charges and Allowances (M)

There will be a charge for all customer calls to Directory Assistance except in the following instances: (M)

Exceptions (T)

a. Direct dialed calls from hospitals and skilled nursing homes. For purposes of this paragraph, the term skilled nursing home applies to those nursing homes that provide around-the-clock professional nursing care. (T)

b. Calls from exchange access lines where the customer or a member of the customer's household has been certified by registered physician as unable to use a directory because of a visual or physical handicap. (T)

3. Rates (Note 1) (T)

1. Customer direct dials the Directory Assistance number, the charge for each call (maximum two requests or searches per call (See Note 2) is: (T)  
(T)

\$ 1.25 (I) per call when the call originates on a residence service line

\$ 1.25 (I) per call when the call originates on a nonresidence service line

2. Customer places a call to the Directory Assistance attendant via an operator, the charge for each call (maximum of two requests or searches per call (See Note 2) is: (T)  
(T)

\$ 1.25 (I) per call when the call originates on a residence service line

\$ 1.25 (I) per call when the call originates on a nonresidence service line

Note 1: Directory Assistance Call Completion Service is included as part of Local Directory Assistance Service at no additional charge. All toll, message, or local measured usage charges as a result of Directory Assistance Call Completion will be applicable. (C)  
(C)

Note 2: One of the two requests or searches may be one of the other Directory Assistance Services in this section of (T)

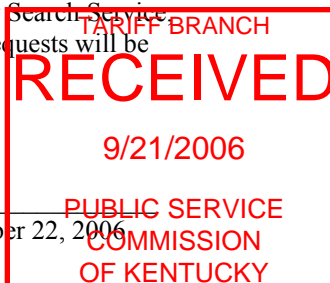
the Tariff (National Directory Assistance Service, Directory Assistance Business Category Search Service or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

Some material on this page previously appeared in Section 30, Page 1.

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1st Revised Page 2.1  
Cancels Original Page 2.1

(D)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 23 1995

(D)

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Jason C. Noel  
FOR THE PUBLIC SERVICE COMMISSION

Issued: June 13, 1995

Effective: May 23, 1995

Deborah A. Nisch President, Cincinnati, Ohio  
Vice President  
Integrated Corporate Planning for

GENERAL EXCHANGE TARIFF  
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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2nd Revised Page 3  
Cancels 1st Revised Page 3

OPERATOR SERVICES CHARGES

B. LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE

1. General

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "O" Operator.

2. Application of Charges

- a. The charges specified in 3. following will apply to all requests except:
- (i) Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
  - (ii) Emergency requests in which the caller identifies that the request is to (1) an official public emergency agency; (2) an emergency medical number; or (3) a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
  - (iii) Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

3. Rates

- a. Verification: A charge of **\$.84** applies each time the operator verifies a called line and hears voice communication. (I)
- b. Interruption: A charge of **\$1.61** applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call. (I)
- c. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
- d. The charges for Verification/Interruption service are in addition to any applicable message rates. These charges are not permitted to be billed on a "collect" basis.

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CINCINNATI BELL TELEPHONE COMPANY

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Original Page 4

OPERATOR SERVICES CHARGES

(T)

C. LOCAL CONFERENCE SERVICE

(T)

1. General

- a. Local conference service is that of furnishing local connections on three or more exchange access lines subject to equipment limitations or combinations thereof on one connection at the same time so that each may communicate with all the others. Service between all connections must be local. If service between any two of the connections is toll, the service is classed as toll conference service. For regulations and rates for toll conference service, refer to the Toll Tariff.
- b. Local conference service is offered only when all connections are between exchange access lines having Cincinnati and Kentucky Metropolitan in their local calling area.
- c. One class of service is offered whether the call is to specified persons or specified numbers. Subject to the provisions in a preceding, the Telephone Company, upon request, will endeavor to arrange for the establishment of a local conference connection at a specified time.
- d. Charges for local conference calls are billed only to the originating customer. Chargeable time begins when connection is established between all the persons on the conference and ends when the connection is terminated at all points. A customer's request that a conferee be added to or disconnected from a conference call on which conversation is in progress, is considered as terminating the call and initiating a new call to the revised group.

2. RATES

- a. Each exchange access line

For the first three minutes or fraction thereof **PUBLIC SERVICE COMMISSION** \$ .55 (I)  
For each additional one minute or fraction thereof **OF KENTUCKY** .11 (I)  
**EFFECTIVE**

CEC 301985

PURSUANT TO 80 KAR 5.011,  
SECTION 9 (1)  
BY: *J. Deoghegar*

Material shown on this page formerly appeared in the General Exchange Tariff  
PSCK No. 3, Section 14, Page 171.

Issued January 16, 1986

President, Cincinnati, Ohio

Effective December 30, 1985 Issued By  
Authority of an Order of the Public  
Service Commission of Kentucky in Case  
No. 9353 and Case No. 9355 dated  
December 30, 1985.

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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1st Revised Page 5  
Cancels Original Page 5

OPERATOR SERVICES CHARGES

D. DIRECTORY ASSISTANCE CALL COMPLETION

1. General

The Telephone Company provides Directory Assistance Call Completion (DACC) service to customers who have accessed local Directory Assistance. Directory Assistance Call Completion service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS).

Directory Assistance Call Completion is activated by the customer when the customer depresses a specific digit on a touch-tone telephone during the DACC announcement prompt. The DACC announcement prompt will be given when the customer receives the requested directory number from the automated Interactive Voice System (IVS).

2. Regulations

- a. The calling number and the number requested to be completed must be in the same Local Access Transport Area (LATA) or the local calling area where the request originated.
- b. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.
- c. Directory Assistance Call Completion Service is included as part of Local Directory Assistance Service (Section 30, Paragraph A) and Directory Assistance Business Category Search (Section 30, Paragraph G) at no additional charge. However, toll, message or local measured usage charges as a result of Directory Assistance Call Completion will be applicable.

(C)  
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(C)

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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1st Revised Page 6  
Cancels Original Page 6

OPERATOR SERVICES CHARGES

D. DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

2. Regulations (Continued)

d. The following customer groups are not offered this completion service:

Customer Owned Coin Operated Telephones (COCOT)  
Hospitals  
Hotels/Motels  
Prisons/Inmates  
Wide Area Telecommunications Service (WATS)  
Interexchange Carriers and Independent Telephone Companies  
Mobile  
Customer Owned Coinless Telephones  
Public and Semi-Public Telephones

e. Directory Assistance Call Completion will be furnished only where facilities permit.

f. Directory Assistance Call Completion will not be provided to complete calls to non-published telephone numbers, 700, 800, 900 or 976 numbers.

(D)

(D)

(T)

(D)

(C)

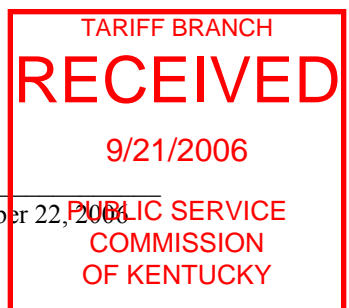
(T)

(D)

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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1st Revised Page 7  
Cancels Original Page 7

OPERATOR SERVICES CHARGES

D. DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

(D)

(D)

3. Rates and Charges

(T)

There is no charge associated with Directory Assistance Call Completion Service. It is included as part of Local Directory Assistance Service (Section 27, Paragraph A) and Directory Assistance Business Category Search (Section 27, Paragraph G) at no additional charge. However, toll, message or local measured usage charges as a result of Directory Assistance Call Completion will be applicable.

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(C)

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CINCINNATI BELL TELEPHONE COMPANY

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1st Revised Page 8  
Cancels Original Page 8

OPERATOR SERVICE CHARGES

E OPERATOR COMPLETION OF LOCAL CALLS

1. GENERAL

The charge for the Operator Completion of Local Calls applies when a customer requests the assistance of the Telephone Company operator to complete a local call or to complete a call to a Cellular Telephone Service Number.

2. REGULATIONS

- a. This service is only provided upon customer request and on a per call basis. This is not a monthly subscription service.
- b. All existing usage charges are applicable in addition to the charge for the operator completion of the local call.
- c. The Operator Completion of Local Calls service charge does not apply. ~~to~~ calls placed for customers with special needs, to emergencies such as 911 calls, to calls arising from telephone company problems such as calls to the Company's repair office or problems on the line which prevent completing the call, and to sent paid calls from public, semi-public and customer-provided public telephone service telephones.
- d. This service will be provided where technically feasible.

3. RATES AND CHARGES

The following rates and charges apply for the Operator Completion of a Local Calls.

Each call completed      \$1.50

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OF KENTUCKY (1)  
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SEP 17 1999

PURSUANT TO 807 KAR 5:011,  
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BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

Issued: August 17, 1999

Effective: September 17, 1999

Eugene J. Baldrate, Vice President  
Cincinnati, Ohio

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PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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3rd Revised Page 9  
Cancels 2nd Revised Page 9

OPERATOR SERVICES CHARGES

F. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. General

National Directory Assistance Service (NDA) provides the name Address, telephone number, and area code information of telephone Service subscribers located outside of Cincinnati Bell Telephone (CBT) Company's Local Access Transport Area (LATA). The NDA information may include directory assistance information for anywhere in the United States except for listings that are normally provided as part of the CBT's local Directory Assistance Service. International information will be provided where available. The information utilized to provide this service is obtained from a third party.

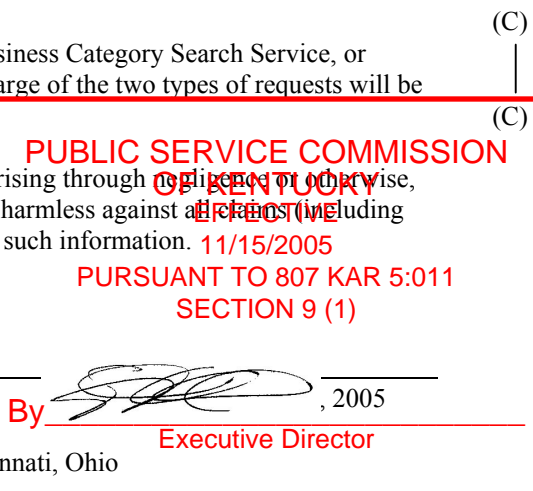
- a. The NDA information provided may be all or any portion of the directory assistance information listed above. NDA service information will only be provided to customers located within the CBT's local service area.
- b. NDA information may be obtained by giving a name to get a telephone number, zip code and/or directory address. NDA information may also be obtained by giving a telephone number ("reverse search") to get a name, zip code and/or directory address.
- c. NDA Service charges apply instead of Directory Assistance Business Category Search Service charges when the information provided to customers is based on category or type of business requested rather than the name or telephone number. This provision only applies when the business type or category search information is provided for a location outside of CBT's local Directory Assistance Service area.
- d. NDA Service calls may be answered by and information may be given by an Audio Response Unit (ARU) or by an operator.

2. Regulations

- a. Calls from customers who request directory listing information for a location outside of CBT's LATA (except directory information provided via CBT's existing local Directory Assistance Service) will automatically be designated as an NDA Service call.
- b. The rates listed in Paragraph 3 below will apply for all calls classified as NDA Service.
- c. A maximum of two requests or searches will be provided for each NDA Service charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.
- d. CBT shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save CBT harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

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Section 30 (T)  
6th Revised Page 10  
Cancels 5th Revised Page 10

OPERATOR SERVICES CHARGES

F. NATIONAL DIRECTORY ASSISTANCE SERVICE (Continued)

2. Regulations (Continued)

- e. Directory Assistance Call Completion Service is offered with NDA Service under the terms established for NDACC Toll Service. (See the Telephone Company's Intrastate InterLATA Telecommunications Service Tariff PSCK NO. 1.)
- f. NDA Service calls will not be accepted from the following groups:

Access Line Service for Customer-Provided Public Telephone Service

Prisons/Inmate Service Facilities

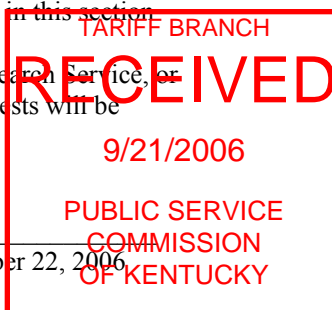
3. Rates and Charges

The following rates and charges apply for each NDA Service call (maximum of two requests or searches per call (See Note)). These charges are applicable even if no listing information was found.

<u>NDA Service</u>	<u>Charge</u>	
a. Customer direct dials the service number, charge per call	\$ 1.25 (I)	(T)
b. Customer places a call to the service number via an operator, charge per call	1.25 (R)	(T) (T)

Note: One of the two requests or searches may be one of the other Directory Assistance Services in this section of

the Tariff (Local Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.



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4th Revised Page 11  
Cancels 3rd Revised Page 11

OPERATOR SERVICES CHARGES

G. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE

1. General

Directory Assistance Business Category Search Service is a separate directory assistance service that provides information to customers based on the category or type of business requested rather than the name of the business. The service provides information to the calling Party based on a search of the database for product and/or service listings, e.g. flowers, hardware, etc. Where technically possible and Economically feasible the service will also include searching for geographic locations such as a "hardware store on the east side".

- a. Directory Assistance Business Category Search Service will only be available to customers located within CBT's local service area.
- b. Business Category Search type information provided for locations outside of CBT's local Directory Assistance Area will be provided as National Directory Assistance Service (NDA) as described in Section 27, Paragraph F. above.
- c. Only nonresidence service listings will be included in the database.
- d. Directory Assistance Business Category Search Service calls may be answered by and information may be given by an Audio Response Unit (ARU) or by an operator.
- e. Directory Assistance Call Completion Service is included as part of Directory Assistance Business Category Search Service at no additional charge. Directory Assistance Call Completion Service provides Local Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services Switch (OSS). Toll, message, or local usage charges as a result of Directory Assistance Call Completion Service will be applicable. Section 30, Paragraph D provides additional information regarding Directory Assistance Call Completion Service.

(C)

(C)

2. Regulations

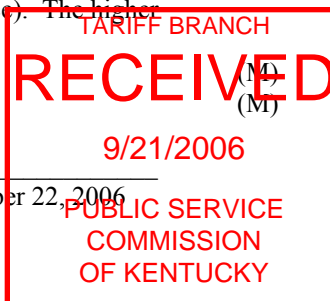
- a. Calls from customers who request directory listing information for a service and/or product without specifying a particular name will automatically be designated as a Directory Assistance Business Category Service call.
- b. The rates listed in Paragraph 3 below will apply for all calls classified as Directory Assistance Business Category Search Service.
- c. A maximum of two requests or searches will be provided for each Directory Assistance Business Category Search Service Charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

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CINCINNATI BELL TELEPHONE COMPANY LLC

Section 30 (T)  
5th Revised Page 12  
Cancels 4th Revised Page 12

OPERATOR SERVICES CHARGES

G. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE (Continued)

2. Regulations (Continued)

- d. A maximum of three (3) listings per search will be provided for each product or service category for Directory Assistance Business Category Search Service. (M)
- e. CBT shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall save CBT harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information. (M)
- f. Directory Assistance Call Completion Service is not offered with Directory Assistance Business Category Search Service for locations outside of CBT's local Directory Assistance Area. (C)
- g. Directory Assistance Business Category Search Service calls will not be accepted from the following groups: (T)
  - Access Line Service for Customer-Provided Public Telephone Service (unless provided via other carriers)
  - Prisons/Inmate Service Facilities (unless provided via other carriers)

3. Rates and Charges

The following rates and charges apply for each Directory Assistance Business Category Search Service performed (maximum of two request or searches per call (See Note)). These charges are applicable even if no listing information is found.

<u>Directory Assistance Business Category Search Service</u>	<u>Charge</u>	
a. Customer direct dials the service number, the charge per call is	\$ 1.25 (I)	(T)
b. Customer places a call to the service number via an operator, the charge per call	1.25 (R)	(T)

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section of (T)

the Tariff (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

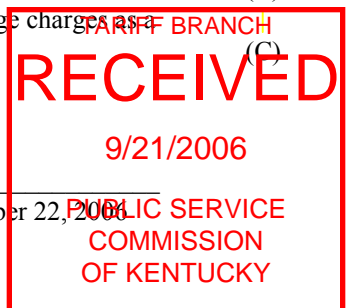
Note 2: Directory Assistance Call Completion Service is included as part of Directory Assistance Business Category Search Service at no additional charge. All toll, message, or local measured usage charges as a result of Directory Assistance Call Completion will be applicable. (C)

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Cancels 2nd Revised Page 13

OPERATOR SERVICES CHARGES

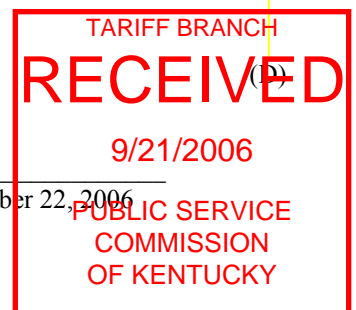
H. RESERVED

(D)

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3rd Revised Page 14  
Cancels 2nd Revised Page 14

OPERATOR SERVICES CHARGES

H. RESERVED

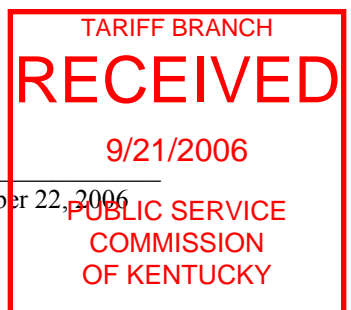
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CINCINNATI BELL TELEPHONE COMPANY LLC

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3rd Revised Page 15  
Cancels 2nd Revised Page 15

OPERATOR SERVICES CHARGES

H. RESERVED

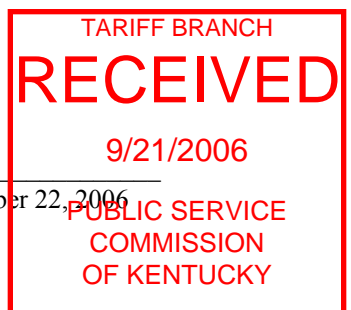
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GENERAL EXCHANGE TARIFF  
PSCK No. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 3C  
Original Page 16

OPERATOR SERVICES CHARGES

I. Additional Directory Assistance Information Service

1. Description

a. Additional Directory Assistance Information Service (ADAIS) is a Directory Assistance service that provides non-traditional listing information beyond the telephone number and address associated with a listed telephone service subscriber. The additional non-traditional information to be provided with this service will be limited to e-mail addresses, facsimile (fax) telephone numbers, pager telephone numbers, wireless telephone numbers, and single point access numbers.

b. ADAIS utilizes non-traditional directory assistance information that is secured directly from customers specifically for the purpose of being used to provide ADAIS.

c. ADAIS may be accessed by dialing 411

Terms and Conditions.

a. There are no call allowances or exemptions for ADAIS.

b. Calls from customers who request non-traditional directory information will automatically be designated as ADAIS calls.

Service provided shall be applied.

d. Only one ADAIS listing shall be provided for each ADAIS charge. The customer may make multiple requests on a call. However, he will be charged for each request, even if no information is found.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

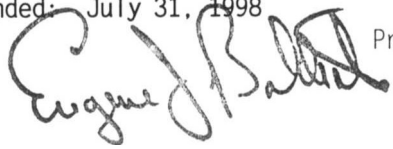
AUG 10 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Stephan D. Bue  
SECRETARY OF THE COMMISSION

Issued: July 10, 1998  
Amended: July 31, 1998

Effective: August 10, 1998

 President, Cincinnati, Ohio

GENERAL EXCHANGE TARIFF  
PSC No. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 30  
Original Page 17

OPERATOR SERVICES CHARGES

1. Additional Directory Assistance Information Service (Cont'd)

(N)

2. Terms and Conditions (Cont'd)

- e. The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall save The Telephone Company harmless against all claims (including costs and legal fees) that may arise from the use of such information
- f. ADAIS calls will not be accepted from the following groups:
  - Access Line Service for Customer-Provided Public Telephone Service (COCOTS).  
Prisons/Inmate Service Facilities.

3. RATES AND CHARGES

- a. The following rates and charges apply for each ADAIS listing provided (the charge applies even if no listing information was found). See Note 1.

<u>Additional Directory Assistance Information Service</u>	<u>Charge</u>
Where the customer direct dials the service number. the charge per listing is	\$ .50
<b>PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE</b>	

**AUG 10 1998**

**PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)**


BY: Stephan B. Bell  
SECRETARY OF THE COMMISSION

Note 1: During the initial six months that ADAIS is offered, Cincinnati Bell Telephone Company will not charge the subscriber when no ADAIS listing information is found. This Cincinnati Bell Telephone practice may continue beyond the initial six months that the service is offered or until such time as the database is sufficiently developed to minimize the number of instances in which non-ADAIS information found occurs.

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President, Cincinnati, Ohio



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OPERATOR SERVICES CHARGES

I. RESERVED

(D)

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OF KENTUCKY  
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Issued: November 15, 2005

D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio

By  2005  
Executive Director

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Section 30 (T)  
3rd Revised Page 19  
Cancels 2nd Revised Page 19

OPERATOR SERVICES CHARGES

J. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE (Continued)

3. Rates and Charges

The following rates and charges apply for each RSDAS provided (maximum of two requests or searches per call (See Note)). The charge applies even if no listing is found. (T)  
(T)

<u>Reverse Search Directory Assistance Service</u>	<u>Charge</u>	
Customer direct dials the service number, the charge per call	\$1.25 (I)	(T)
Customer places a call to the service number via an operator, the charge per call	1.25 (I)	(T) (T)

Note: One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, National Directory Assistance Service, or Directory Assistance Business Category Search Service). The higher charge of the two types of requests will be applicable.

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D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio

